QUALITY POLICY STATEMENT

Slick, Swift & Sure





QUALITY POLICY STATEMENT

At Vertex Nexus Services Limited (VENESEL), we are committed to an operating philosophy that emphasizes excellence, transparency, integrity, and customer satisfaction. Our vision is to consistently exceed client expectations regarding quality, safety, sustainability, cost-efficiency, and value.

OUR PEOPLE

We prioritize our employees' welfare by:

- · Creating an inclusive, respectful, and empowering work environment.
- · Providing continuous training and opportunities for professional growth.
- · Encouraging individual development and promoting equal opportunities.
- · Maintaining a safe, healthy, and supportive workplace for all employees.

OUR CUSTOMERS

- Customer needs remain our highest priority, and we proactively seek to understand and address them.
- We ensure prompt responses to customer inquiries and concerns while setting realistic expectations.

OUR COMMUNITY

- VENESEL actively contributes to the social and economic development of the communities where we operate.
- We comply with all applicable safety, environmental, and legal regulations while promoting sustainability.
- · We support initiatives that protect the environment and prevent pollution.



OUR QUALITY

- We define clear customer expectations and strive to consistently meet or exceed them.
- Our operations align with international standards and regulatory requirements to enhance business excellence and reliability.

Dated: 11-Feb-2025

Charles Felix Ebri CEO

